|  |  |  |  |
| --- | --- | --- | --- |
| **Month** | **Total appointments** | **Total DNA** | **Percentage DNA** |
|

|  |
| --- |
| October |

2015 | **2656** | **355** | **Total**  | **am** | **pm** |
| **13.37%** | **203****19.00%** | **152****13.93%** |
| November 2015 | **3226** | **480** | **14.88%** | **248****13.16%** |

|  |
| --- |
| **232** |
| **17.13%** |

 |
| December 2015 | **3169** | **492** |

|  |
| --- |
|  |

**15.53%** |

|  |
| --- |
| **261** |
| **13.74%** |

 |

|  |
| --- |
| **231** |
| **18.19%** |

 |

|  |  |  |  |
| --- | --- | --- | --- |
| **Month** | **Total appointments** | **Total DNA** | **Percentage DNA** |
| January 2016 | **3228** | **534** | **Total**  | **am** | **pm** |
| **16.54%** | **339****24.49%** | **195****13.99%** |
| February 2016 | **3205** | **417** | **14.99%** | **238****13.62%** | **178****12.85%** |
| March 2016 | **4018** | **539** | **13.41%** | **292****13.19%** | **247****13.69%** |
| **First quarter of 2016** | **10501** | **1489** | **14.25%** |

|  |
| --- |
|  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Month** | **Total appointments** | **Total DNA** | **Percentage DNA** |
| **April 2016** | **3246** | **447** | **Total**  | **am** | **pm** |
| **13.77%** | **238****12.77%** | **209****14.86%** |
| **May 2016** | **3143** | **378** | **12.03%** | **218****11.23%** | **160****12.76%** |
| **June 2016** | **2830** | **383** | **13.53%** | **221****13.37%** | **162****13.51%** |
| **Second quarter of 2016** | **9219** | **1208** | **13.10%** |